

## **Your home your future your choice ...**

Have your say about the future of council housing in Harrow

Over the next month Harrow Council will make an important decision about the future of its council homes. The Council wants to know what tenants and leaseholders think. To find out we are sending this survey and an information leaflet to all our tenants and leaseholders. Please fill in the survey and return it in the FREEPOST envelope provided (you don't need a stamp). Remember, your views are very important to us

First Call Housing, the independent tenant advisors to tenants and leaseholders, are collecting the results. Your reply is confidential and they will not provide anybody with information on individual replies.

### PRIZE DRAW

If you return your survey you will be entered into a prize draw and could win one of three prizes:

FIRST PRIZE £100

SECOND PRIZE £50

THIRD PRIZE £25

Please fill in your name and address on the prize draw sheet at the end of the survey if you want to enter the prize draw, and make sure you enclose it with your completed survey in the Freepost envelope.

Please send your reply back as soon as possible and **by Friday 17<sup>th</sup> June 2005** at the latest.

If you have any queries about this survey or you would like to find out more about the Council's options for the future for council homes, please call Rebecca Caprara on Freephone 0800-592896.

You can also contact your Independent Tenant Advisor, First Call, on FREEPHONE 0500-294999

**Please read the information leaflet that comes with this survey. It will help you to understand the options and help you decide which option you prefer. If you have any questions about the options that you want to ask before you fill in the survey, contact the Council on Freephone 0800 592896 or First Call, your independent tenant advisor, on FREEPHONE 0500-294999**

**1. After reading the enclosed leaflet and taking account of any other information you have received before do you feel you understand what the various options mean?. (Please tick one box only and remember if you have any questions you can get help from First Call, your independent tenant advisor, on FREEPHONE 0500-294999)**

- |  |                                     |
|--|-------------------------------------|
| I am clear what the options are              | <input checked="" type="checkbox"/> |
| I more or less understand the options        | <input type="checkbox"/>            |
| I am not very clear about the options        | <input type="checkbox"/>            |
| I don't really understand the options at all | <input type="checkbox"/>            |

## **2. The Options for the future of Council homes**

**Please select your preferred option. Please tick one box only.**

- |  |                                     |
|--|-------------------------------------|
| <b>a. Stay with Harrow Council and Prudential Borrowing</b><br><i>[Harrow Council remains the landlord and continues to own and directly manage and maintain homes]</i>  | <input checked="" type="checkbox"/> |
| <b>b. Arms length management organisation (ALMO)</b><br><i>[Harrow Council remains the landlord but homes would be managed and maintained by a new organisation created by the Council, with existing staff]</i>   | <input type="checkbox"/>            |
| <b>c. Private Finance Initiative (PFI)</b><br><i>[Harrow Council remains the landlord but homes are managed by a private company].</i>   | <input type="checkbox"/>            |
| <b>d. Transfer to a housing association</b><br><i>[Harrow Council would transfer its homes to either a new housing association created by the Council, or an existing not for profit housing association (Registered Social Landlord). This organisation would manage and maintain homes, mainly using existing staff]</i> | <input type="checkbox"/>            |

(NB RA thinks there should be no explanation of each option on the survey as the ODPM might not approve it. We should send out the summary leaflets used for the consultation day with the survey and remove all description from the actual survey)

**3. Please state the main reason(s) for your choice. You can tick as many boxes as apply.**

- Council does a good job.....
- You think the Council does not do a good job .....
- Don't want to change under any circumstances.....
- You think services will improve.....
- You think tenant and leaseholders will have more say.....
- You think your home and neighbourhood will improve.....
- You don't think you have any choice.....
- Don't know enough about other options.....
- Other (please specify).....
- .....
- .....

**4. Are there any options you would definitely be against? You may tick more than one box.**

- a. Stay with Council and Prudential Borrowing.....
- b. ALMO.....
- c. PFI.....
- d. Transfer to a housing association/RSL .....

It would be helpful if you could complete the following information. This is to be used for monitoring purposes only so that we can be sure that we are getting feedback from all sections of the community. However you do not have to complete this part of the form if you do not want to.

**5 . Are you a:**

Tenant  Leaseholder

**6. What type of property do you live in?**

House  Bungalow  Flat  Sheltered flat

**7. Which area do you live in?**

Central Harrow  Wealdstone  Harrow Weald   
North Harrow  Pinner  Eastcote   
South Harrow  Stanmore  Edgware   
Kingsbury  Kenton  West Harrow

**8. To which ethnic group do you belong?**

**White**

British  Irish   
Any other white background.....

**Mixed**

White & Black Caribbean  White & Black African  White & Asian

Any other Mixed background (please tick and write in)  .....

**Asian or Asian British**

Indian  Pakistani  Bangladeshi

Any other Asian background (please tick and write in)  .....

**Black or Black British**

Caribbean  African

Any other Black background (please tick and write in)  .....

**Other**

Chinese  Other (please tick and write in) .....

**9. Do you have a disability** Yes  No

**10. What is your age?**

Under 24  25-44  45-59  60-74  75+

## **PRIZE DRAW**

### **QUESTIONNAIRE \*\*\* PRIZE DRAW \*\*\***

If you want to take part in the Prize Draw please fill in the form below.

This form will not be kept with your completed questionnaire and no information from the survey will be passed on to anyone else.

#### **CONTACT DETAILS:**

Name:

Address:

Post Code:

Telephone:

E-mail:

#### **Entry Form Details:**

Please return your completed questionnaire and this prize draw entry form in the Freepost envelope provided as soon as possible and by Friday 17<sup>th</sup> June 2005 at the latest.

Thank you for taking part in this important consultation exercise.